



ASIAN INFRASTRUCTURE
INVESTMENT BANK

Client Portal User Login Manual



PHOTO: SEMBCORP

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Registered Microsoft user

Non-registered Microsoft user

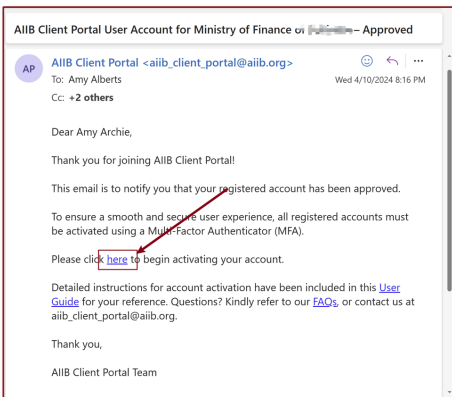
First time login

Registered Microsoft user Login

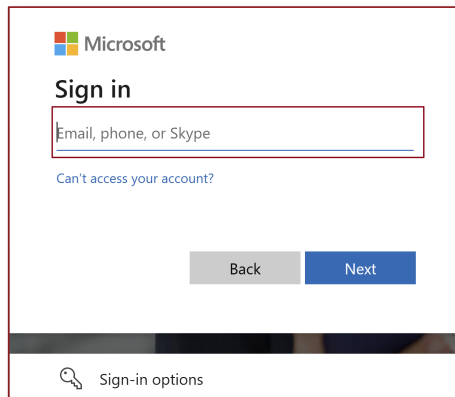
For registered Microsoft users with accounts associated with services like Outlook, OneDrive, Xbox, or Office 365, please use your existing Microsoft credentials to sign in. This will streamline the process and provide a consistent experience across all Microsoft services.

If possible, we encourage you to use your organization email credentials for this purpose.

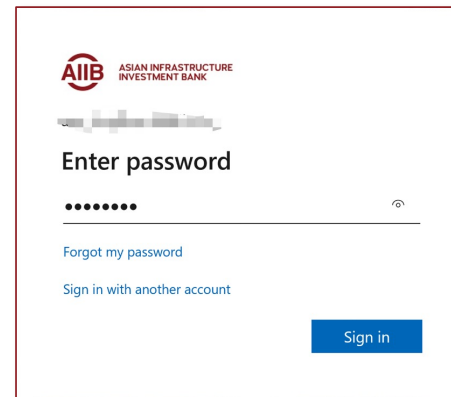
1 Click the link in the welcome email, navigation to the welcome page.



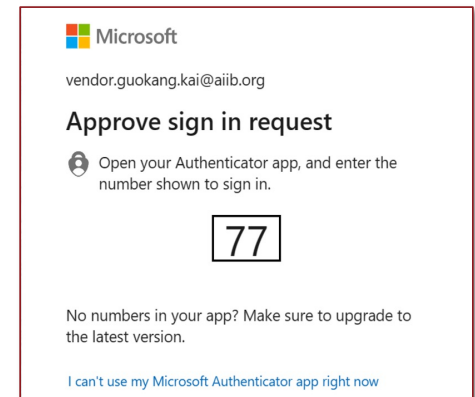
2 Enter user's registered primary email address as user login name.



3 Enter password.



4 Complete the MFA validation



<https://aiibclientsportal.crm5.dynamics.com/>

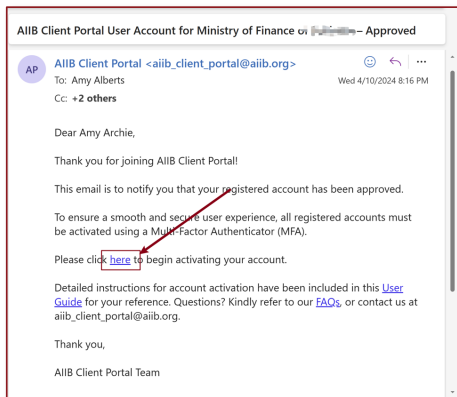


✘ For the first time login, please refer to User Login – First time login section.

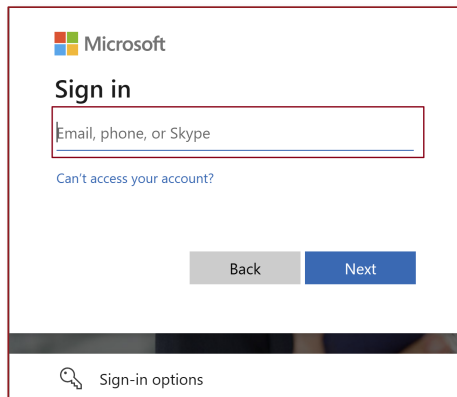
Non-registered Microsoft user Login

For non-registered Microsoft users who do not have an existing Microsoft account, they would use a one-time passcode for authentication.

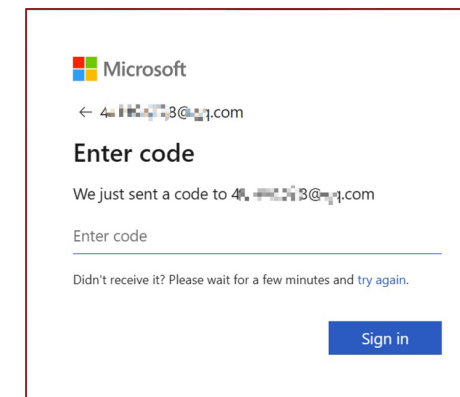
1 Click the link in the welcome email, navigation to the welcome page.



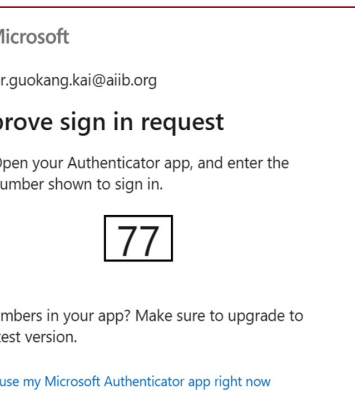
2 Enter user's registered primary email address as user login name.



3 For non-registered Microsoft user account (no password), instead of entering password, user need to enter the code that's sent to user's register mailbox.



4 Complete the MFA validation



<https://aibclientsportal.crm5.dynamics.com/>



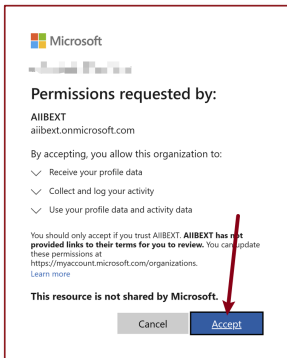
For the first time login, please refer to User Login – First time login section.

User Login — First Time Login by APP

1. Follow the instructions, set up MFA step by step.

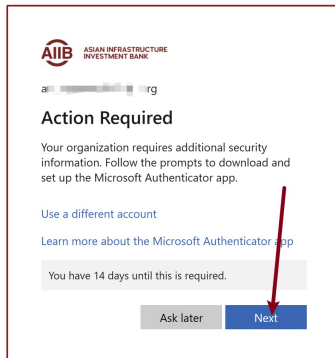
1

Review the instructions, and click Accept.



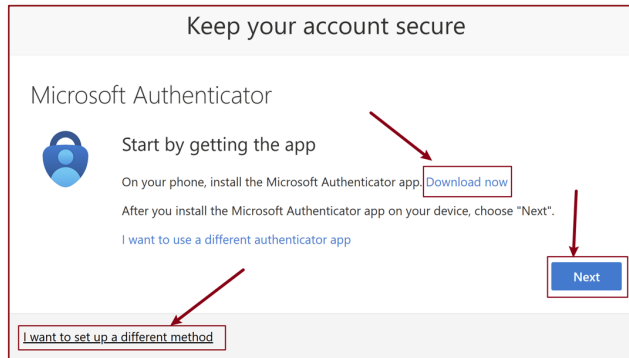
2

Click Next.



3

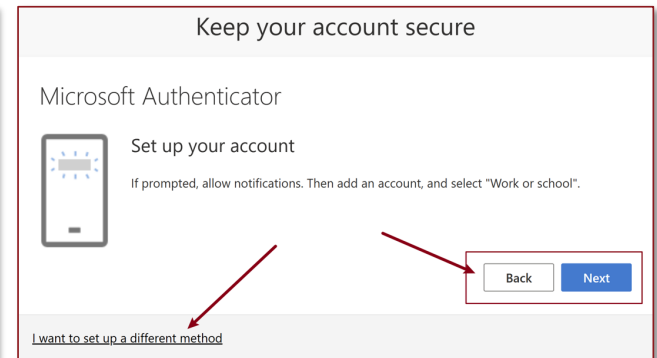
Click Next, if you have not downloaded the Microsoft Authenticator app yet, please click Download now.



If you want to use phone as the authentication method, please click I want to set up a different method, and select Phone from the drop-down list.

4

Click Next.



User Login — First Time Login by APP

1. Follow the instructions, set up MFA step by step.

5

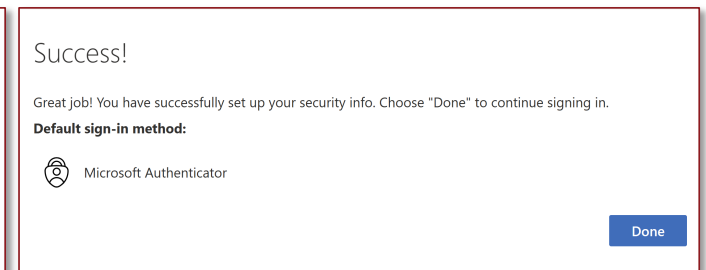
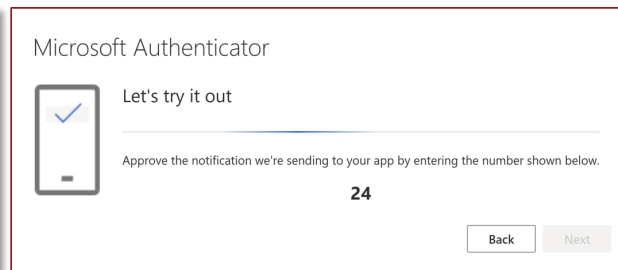
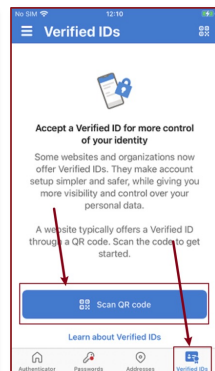
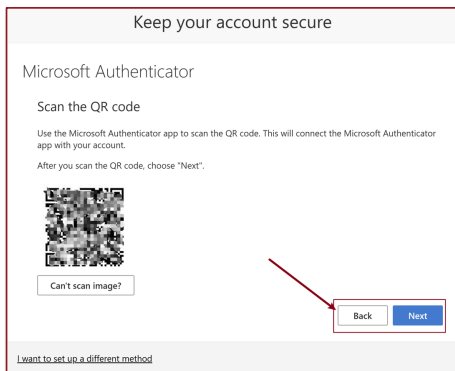
Open the app on your mobile device, and sign in, and select Verified IDs on the bottom bar, click Scan QR Code.

6

Approve the notification on your mobile device.

7

Click Done to complete the MFA set up.

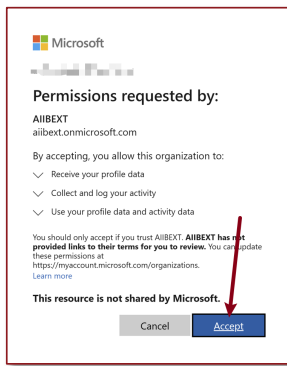


User Login — First Time Login by Phone Number

1. Follow the instructions, set up MFA step by step.

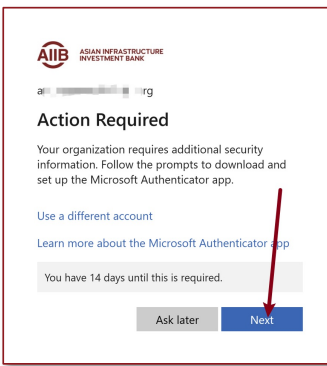
1

Review the instructions, and click Accept.



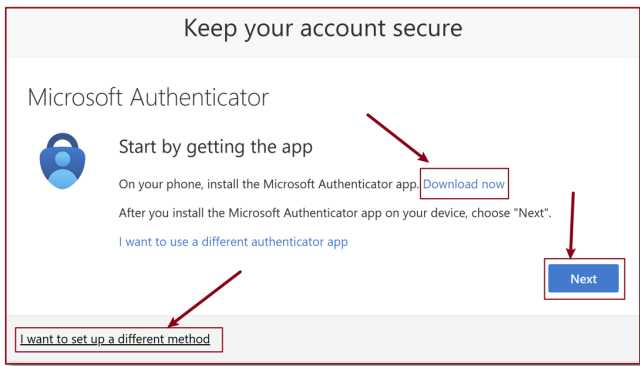
2

Click Next.



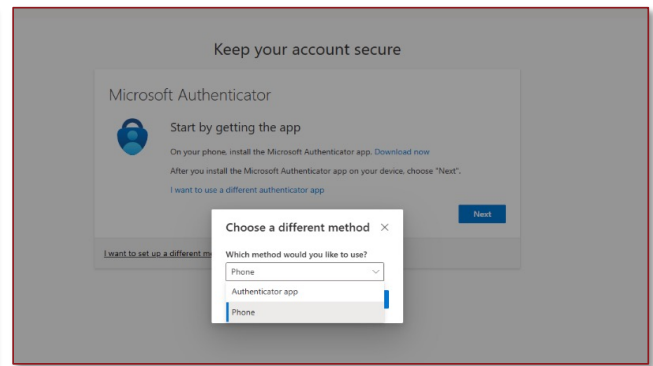
3

Click I want to set up a different method.



4

Click Phone.



User Login — First Time Login by APP

1. Follow the instructions, set up MFA step by step.

5

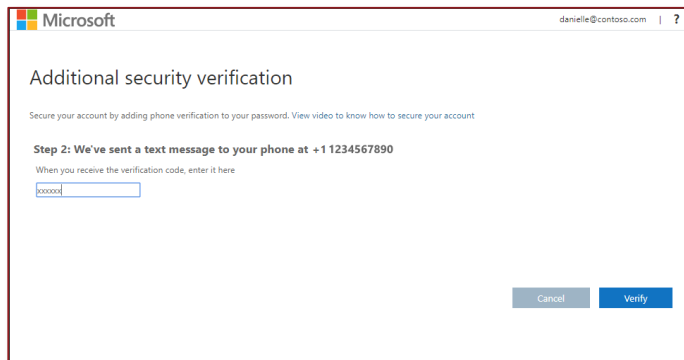
Enter mobile number.

6

Insert code received by SMS on your cell phone and click Next.

7

Click Done to complete the MFA set up.



Microsoft | danielle@contoso.com | ?

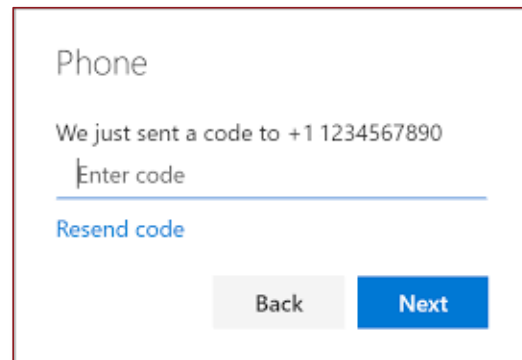
Additional security verification

Secure your account by adding phone verification to your password. View video to know how to secure your account

Step 2: We've sent a text message to your phone at +1 1234567890

When you receive the verification code, enter it here

[Cancel](#) [Verify](#)

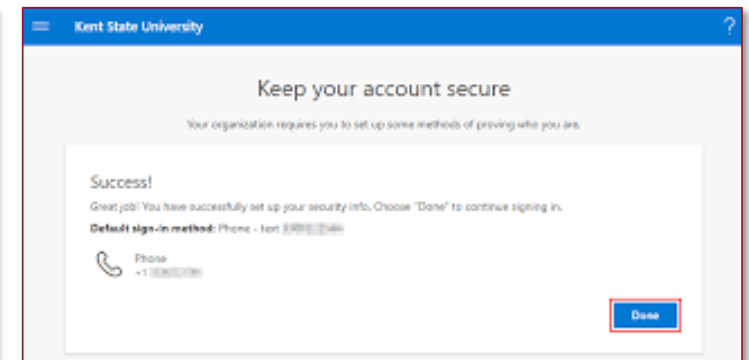


Phone

We just sent a code to +1 1234567890

[Resend code](#)

[Back](#) [Next](#)



Kent State University | ?

Keep your account secure

Your organization requires you to set up some methods of proving who you are.

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

Default sign-in method: Phone - text [REDACTED]

Phone
+1 [REDACTED]

[Done](#)



User Login — First Time Login

2. Review the policy, select Yes and click Confirm.

You can review the Privacy Policy by clicking Privacy Policy on the Landing Page.

User Agreement

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1.1. The ACP is for the benefit of users who have registered for access to the ACP as well as any non-registered visitors who may view or browse certain unrestricted portions of the Website (collectively "Users").

1.2. To access the full functionality of the ACP you must register an account. AIIB reserves the right to approve the registration of those Users. The approval process may vary depending on the Users' specific request for access to certain sub-platforms of the ACP. Users must provide accurate and complete information when registering for an account. Once your registration is accepted by AIIB, you will have access to the ACP services and sub-platforms determined by AIIB in its sole discretion.

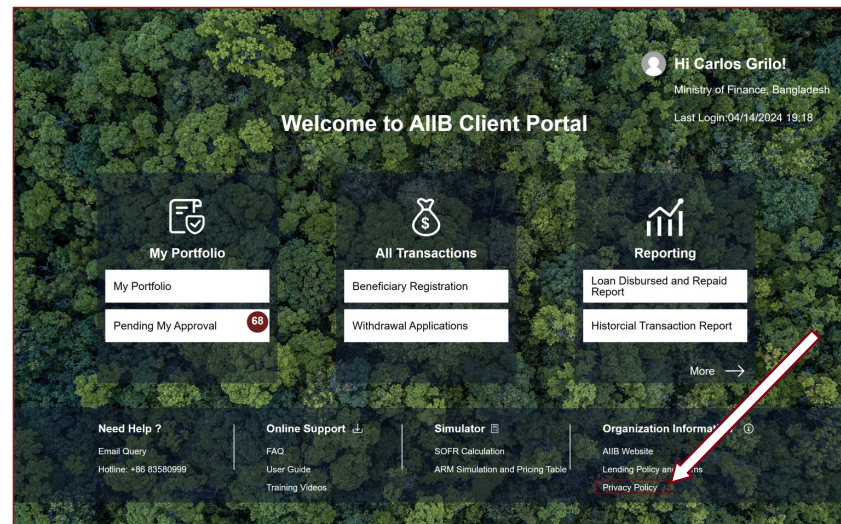
2. ACP CONTENTS

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2.2. All information, documents, materials, content and data provided within ACP ("Materials") provided on ACP are

I have read, understand, and agree to these terms and conditions, the PPDP and the Disclaimer, and consent to the processing of my personal data in accordance with the PPDP.

Confirm





ASIAN INFRASTRUCTURE
INVESTMENT BANK

Thank you.

AIIB

Tower A, Asia Financial Center
No.1 Tianchen East Road
Chaoyang District
Beijing, China
100101

+86-10-8358-0000
information@aiib.org

aiib.org